MHS IM/IT Program

TRICARE Duplicate Claims System

Demonstration for

TRICARE T-NEX Information Technology Pre-Proposal Brief

2 October 2002

AGENDA

- **Overview**

- **DCS Data**

- **Requirements**

- **Demonstration**

- **Questions/Answers**

DEFINITION

A duplicate claim or encounter is a payment made for services for which reimbursement has already been made on one or more previous claims or encounters. In other words, two or more payments were made for the same service(s) for the same beneficiary.

- **DCS is used for the identification, resolution, verification, and reporting of potential and actual duplicate claims payments.**

- **It identifies two types of duplicates:**

  —**Actual duplicate payments for which recoupment must be pursued**

  —**Duplicate payment records on the TMA databases (HCSR Dupes & TED Dupes)**

- **Stand-alone, real-time, client/server application. Migrating to a web application.**

- **Two versions: HCSR & TED**

- **User-friendly interface with minimal data entry requirements**

- **Flexible deployment to meet Contractor business processes**

- **Retrospective system that uses HCSR & TED data**

- **Does not use Contractor's claims history records**

- **HCSRs & TEDs as entries into the Government's checkbook**

- **DCS identifies institutional & non-institutional potential dupes using 5 criteria sets: Exact Match, Near Match, Date Overlap, CPT Match, Other Match**

- **Potential Dupes are identified by comparing current month's HCSRs/TEDs against previous 12 months**

- **Monthly basis: DCS groups potential dupes into sets and loads to system.**

- **Daily basis: DCS identifies associated HCSR/TED adjustments and loads to system.**

- **Multi-Contractor Sets**

- **T-NEX MCSCs will inherit not at-risk DCS HCSR sets from outgoing MCSC and must operate HCSR version until all inherited sets are resolved.**

- **T-NEX MCSCs must also operate the TED version of the DCS**

- **Performance Standard: No more than 10% of the potential duplicate claim sets remaining in OPEN status at the end of a month shall have current LOAD DATES over 30 days old.**

  —**Translation: First-in/First-out**

- **DCS Performance Standard Report**

DCS

DEMONSTRATION

QUESTIONS?

Acronyms

- *DCS:* **Duplicate Claims System**

- *FI:* **Fiscal Intermediary** (used in system to represent Managed Care Support Contractor)

- *HCSR:* **Health Care Service Record**

- *HCSR/TED Dupe:* **A duplicate HCSR or TED payment record for which an actual recoupment is not necessary but for which an adjustment cancellation is required**

- *S?:* **Solicited Indicator**

  - **optional field to identify claims for actual recoupment (not HCSR or TED Dupes)**

- *TED:* **TRICARE Encounter Data Record**

- *TMA:* **TRICARE Management Activity**